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Managing Kuwait Oil Company Projects: a Framework for Excellence.

Reem Alothman , Nasser Abutaleb , Awatef AlShaya , Batoul Suliman

Kuwait Oil Company

Abstract

Project management is a critical discipline that enables organizations to efficiently achieve their strategic goals by delivering unique outputs within defined parameters. It involves the application of knowledge, skills, tools, and techniques to meet project requirements while balancing the often competing demands of scope, time, cost, quality, resources, and risk commonly known as the project constraints. The constraints, once referred to as the triple constraint, are now more comprehensively represented in a "Six Constraint Model". As they are interdependent a change in one often impacts the other. The Project Management Plan (PMP) serves as a foundational document that integrates all subsidiary plans such as scope, schedule, cost, and quality management into a cohesive strategy. It establishes clear objectives, defines roles and responsibilities, outlines communication protocols, and provides the baseline for performance measurement and control. On the other hand, Business Process Management (BPM) is a systematic approach aimed to analyze, review and improve the existing business processes, to enhance the efficiency and effectiveness of the projects. This paper explores the effectiveness of the BPM in enhancing the quality of PMP employed by Kuwait Oil Company (KOC) to manage capital and strategic oil and gas projects, considering the criticality of company's unique needs as a primary source of income for the state and the backbone of its livelihood. Therefore, business organizations should implement optimum project management systems to ensure delivering successful outcomes and sustaining long term value.

Keywords: Business Process Management; Project Management Plan; Project Constraint; Projects Management; Six Constraint Model