

The Role of Knowledge Sharing in Inter-Organizational Collaboration for E-Government Adoption: Insights from Morocco

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Abstract

In the dynamic era of digital transformation, e-Government systems hold significant potential for enhancing public sector efficiency and citizen engagement. However, successful adoption in emerging economies requires extensive inter-organizational collaboration supported by effective knowledge sharing practices. This study examines the critical role of knowledge sharing in facilitating e-Government adoption in Morocco, focusing on the unique collaborative frameworks between governmental and non-governmental entities. Drawing on in-depth qualitative research and interviews with key stakeholders across multiple sectors, this research explores how knowledge exchange processes impact organizational alignment, foster innovation, and address structural challenges in Morocco's public sector. Our findings reveal that knowledge sharing not only enhances trust and mitigates operational risks but also serves as a catalyst for adaptive capacity and shared accountability among partnering organizations. These insights underscore the necessity for tailored strategies to strengthen collaborative knowledge flows, thereby supporting the broader agenda of digital governance in Morocco and other emerging economies. The study contributes to the theoretical discourse on inter-organizational collaboration for e-Government initiatives, providing practical recommendations for policymakers and practitioners aiming to build resilient digital infrastructures.

Keywords: E-Government Adoption- Knowledge Sharing Inter-Organizational Collaboration- Digital Transformation in Public Sector- Emerging Economies