

Process Organization and Management of IDiAL

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Abstract

This paper is about the key research areas of the Institute for the Digital Transformation of Application and Living Domains (IDiAL) at Fachhochschule Dortmund University of Applied Sciences and Arts, its development, and the use of process management.

Increasing digitalization is fundamentally changing the way we produce, consume, work and live. This change in living and working environments offers many opportunities, but also risks in the social, economic, and ecological spheres. IDiAL develops scientific findings and solutions to turn these opportunities into benefits for the economy and society and to address the emerging challenges in terms of social and economic transformation processes.

In this paper both sides of IDiAL will be shown. On the one hand the main research areas and the transdisciplinary cooperation by the researchers of the institute and on the other hand the development of the structuring the institute's administration by the head office. After identification, the process is documented, often in conjunction with the development of optimizing measures. The task of the head office is to facilitate research by advising and supporting researchers in the administrative aspects. The office acts as a bridge between science and administration.

Keywords: administration, digital transformation, management, process organization, process management