

Employees' Satisfaction with Online Learning and Transfer of Training During Covid-19 in Saudi Universities

Sami Almohammadi

Universiti Teknologi Malaysia

Abstract

The present paper examines the current level of employees' satisfaction with the online learning and transfer of training during the COVID-19 pandemic. The available data confirms that the majority of Saudi universities' employees are satisfied with the transition to mixed methods and actively utilize them. At the same time, they recognize that they cannot fully substitute for traditional learning. The major challenges experienced by them and potential solutions are properly examined. As further digitalization and integration of online and traditional teaching methods is inevitable, additional training courses should be introduced for employees. The main priority should also be assigned to optimizing communication and interactions between employees and instructors, thus harmonizing the interests of all parties. Further reforms can effectively maximize employees' satisfaction, while ensuring the most effective organization of the training process under new conditions.

Keywords: employees' satisfaction, online learning, transfer of training, Saudi universities,