

Analysis of Frequency and Effect of Demography on Training Provided to Indonesian Workers in Malaysia in Manufacturing and Services Sectors

Arif Murti Rozamuri¹, Nur Riza Mohd Suradi²

¹Universitas Pertamina, ²Universiti Kebangsaan Malaysia

ABSTRACT

Close distance and a culture that is not much different is a factor that is considered by Indonesian workers to choose for working in Malaysia. Although it has a culture and language that is not much different, Indonesian workers in Malaysia are inseparable from various problems. Among them is the need to increase the ability, skills and knowledge of the work to be performed. Therefore, focus in the study is to analysis whether Indonesian workers who work in the manufacturing and service sectors have attended training related to their work. Apart from that, this study also analysis whether there is a relationship and demographic influence in the training provided. This study carried out quantitative approach by involving Indonesian respondents working in manufacturing and service sectors. The analysis is carried out using the SPSS (*Statistical Package for Social Sciences*) software. One result of this study showed that not all workers had attended training related to their work specification. 34.4% had attended training in Indonesia before working in Malaysia and 18.9% had attended training while working in Malaysia.

Keywords: Training; Demography; Indonesian Workers; Manufacturing; Services.