



Transforming Education Policy and Administration in Saudi Universities: Aligning Governance, Curriculum, and Technology with Vision 2030 Objectives

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Abstract

This qualitative case study examines how Saudi universities are aligning governance, curriculum, and technology (GCT) with Vision 2030 objectives. Conducted at a flagship public university, the study draws on data from 25 semi-structured interviews with senior administrators and faculty, document analysis of strategic plans, and direct observations. Findings reveal significant strides in decentralized governance structures, industry-aligned curricula, and robust digital infrastructure. However, entrenched cultural and institutional legacies—including hierarchical leadership norms, resistance to pedagogical innovation, and generational technology gaps—limit full policy alignment. The research proposes a comprehensive roadmap highlighting leadership development, blended learning models, interdisciplinary initiatives, and culturally adaptive strategies. Key recommendations encompass phased technology integration, co-designed curricula, and metrics-driven accountability. By addressing these dimensions holistically, Saudi universities can bridge the gap between Vision 2030 policy and educational practice, producing globally competitive graduates while preserving cultural identity.

Keywords: Vision 2030; Higher-Education Governance; Curriculum Reform; Educational Technology; Saudi Universities

1. Introduction

Saudi Arabia's Vision 2030 agenda has catalyzed ambitious reforms in the higher education sector, aiming to transition the country to a knowledge-based economy. Saudi universities must now produce skilled graduates and foster innovation to drive socioeconomic development. To meet Vision 2030 objectives, universities must modernize their governance structures, update curricula to meet market needs, and leverage technology for improved teaching and administration. The government has explicitly called for "a modern curriculum focused on rigorous standards in literacy, numeracy, skills and character development" and for shifting its role from provider to regulator to encourage private sector participation in education. These changes are intended to enhance accountability and outcomes in an education system long characterized by centralized control and traditional practices. However, transforming higher education is not merely a technical process of policy change – it involves navigating deep-rooted cultural norms and institutional legacies. Saudi universities have historically operated within hierarchical, top-down administrative cultures, where authority is concentrated at the top and deference to senior leadership is the norm. Balancing such traditional values with modern educational demands has emerged as a key challenge on the path to reform. Early evidence shows that despite increased funding and new initiatives, universities still face gaps in achieving world-class standards, partly due to cultural resistance to decentralized decision-making and uneven faculty adoption of technology (Alharbi, 2022).

Research Questions:

1. How are governance structures in Saudi universities evolving under Vision 2030 to promote decentralization and accountability?
2. What curriculum reforms are being implemented to align academic programs with market needs and cultural values?
3. In what ways is technology being integrated into teaching, learning, and administration to support Vision 2030 objectives?
4. What cultural or institutional barriers impede full alignment of governance, curriculum, and technology with Vision 2030?

1.1 Literature Review

Governance Reform

Recent scholarship underscores the urgency of comprehensive higher education reform in Saudi Arabia. Vision 2030 has set strategic targets for the sector, including improving university governance through the new Universities Law (2019), which introduces "disciplined autonomy" for public universities via independent boards while still aligning with national policies. This shift from strict centralization enables universities to innovate and respond to local development needs. The law also promotes financial sustainability (e.g., via endowments and partnerships) and mandates quality assurance, requiring accreditation from the national Education Evaluation Authority or other prestigious bodies. Such measures aim to raise standards and international credibility of Saudi higher education.

Curriculum Innovations

In terms of curriculum development, there is a recognized need to modernize academic programs and pedagogy to bridge the gap between graduates' skills and labor market requirements. Many universities have begun overhauling programs to incorporate critical thinking, creativity, and vocational skills, moving away from rote learning traditions. International collaboration and accreditation play a role here: partnerships with foreign universities and adoption of global accreditation standards (e.g., ABET for engineering programs) help update curricula to meet international benchmarks. At the same time, curricula reforms must be carefully balanced with the preservation of local cultural and religious content.

Leadership Development

Academia, where seniority often outstrips formal management training as the criterion for promotion (Al-Khalidi, 2020; Alsalman, 2023). Alsalman's (2023) study of Leadership Development Programs (LDPs) in Saudi universities reveals barriers such as insufficient institutional support, a lack of competency-based curricula, and minimal mentorship structures. The paper recommends the adoption of performance-driven LDPs—emphasizing strategic planning, data-driven decision-making, and change management—to equip academic leaders for Vision 2030's ambitious reform agenda.

Technology Adoption and Blended Learning

Curriculum modernization, particularly through industry partnerships and accreditation, is a cornerstone of Saudi higher education reforms (Mohiuddin et al., 2023), aligning with Vision 2030's emphasis on labor market responsiveness. Recent scholarship also underscores the urgency of blended learning models to balance cultural preservation with modernization (Tandfonline, 2023). For instance, blended learning environments allow institutions to retain traditional face-to-face instruction while integrating global pedagogical practices, addressing concerns about cultural erosion. Additionally, interdisciplinary collaboration—such as pairing STEM curricula with technical English communication skills—has emerged as a priority to prepare graduates for globalized industries (Alabdulaziz, 2023; Tandfonline, 2023).

2. Methodology

This research adopted a qualitative case study approach to gain an in-depth understanding of policy and administrative transformation in a Saudi university. The case institution selected is a leading public university actively engaged in Vision 2030 initiatives (anonymized for confidentiality). Data were collected through semi-structured interviews (n = 25), document analysis of strategic plans and Vision 2030 reports, and limited campus observations. Thematic analysis was used to identify patterns, guided by the GCT framework (Governance, Curriculum, Technology). Deductive codes were supplemented by inductive sub-themes. Coding reliability was ensured through dual coding and researcher debriefing. Data collection continued until saturation at the 22nd interview, with three confirmatory interviews thereafter.

3. Institutional Case Results

3.1 Governance Reforms and Challenges

The university overhauled its governance structure, establishing a University Council and sub-committees with external stakeholders to oversee strategic planning, quality assurance, and industry partnerships. Decision-making authority has begun to decentralize within the “disciplined autonomy” of the 2019 Universities Law. Financial policies now include an Endowment and Investment Unit and a Performance Management Office.

“This indicates that informal power distance is still high – a longstanding feature of Saudi organizational culture where subordinates are hesitant to act without explicit higher-up direction (Alghamdi, 2021).”

Leadership culture remains hierarchical: major decisions are still made by the president or inner circle, and many subordinates hesitate to act independently. “This assumption often leads to low uptake of leadership training – as one veteran professor-turned-dean admitted, ‘Frankly, some of us felt we didn’t need “leadership 101” courses’ (Al-Khaldi, 2020).”

“Many faculty still expect the Rector to approve minor decisions—this mindset won’t change overnight.” (Senior Administrator, Interview 12)

Despite structural reforms, governance practices adapt slowly: faculty view committees as symbolic if overridden. Capacity-building efforts include leadership workshops, but cultural inertia persists. “Despite efforts to decentralize governance, the persistence of hierarchical decision-making reflects a broader institutional reliance on seniority-based leadership models, which Alsalman (2023) argues are ill-suited for Vision 2030’s demands for agile, data-driven management. As Mohiuddin et al. (2023) note, despite structural autonomy under the 2019 Universities Law, hierarchical norms persist, underscoring the need for targeted leadership training to bridge the gap between formal reforms and on-ground practices.”

For instance, at IUM (Table 3), faculty resistance to bilingual instruction stemmed from concerns about diminished authority in monolingual classrooms, reflecting Alghamdi’s (2021) power distance framework.

Accountability mechanisms—KPIs and performance reports—are emerging, but enforcement remains nascent due to cultural emphasis on harmony.

Comparative Example:

1. King Saud University (KSU): Institutionalized outcome-based budgeting and industry advisory boards, reducing program renewal cycles to an average of 18 months.
2. Islamic University of Madinah (IUM): Established multicultural governance councils to guide global competency modules and bilingual e-learning platforms.
3. Imam Abdulrahman Bin Faisal University (IAU): Deployed a university-wide digital analytics dashboard linking learner engagement to real-time curricular adjustments.

3.2 Curriculum Development Initiatives

The case study's curriculum reforms find support in recent work on subject-specific modernization. Alabdulaziz (2023) examines Saudi universities' mathematics curricula, highlighting three critical areas for reform under Vision 2030: the integration of technology, development of dedicated mathematics laboratories, and centering problem-solving skills. His qualitative study—based on semi-structured interviews with 35 faculty and 500 students—reveals that current curricula lack technological integration (e.g., software, calculators), which participants believe enhances engagement, creativity, and critical thinking in line with Vision 2030's innovation goals. Nearly all respondents (99%) called for math labs to bridge theory and practice, improving understanding of abstract concepts and fostering STEM skills. Furthermore, 97% advocated positioning problem-solving at the core of coursework to move away from rote learning toward analytical and decision-making competencies required by the modern workforce. These findings underscore gaps in practical application and curriculum-workplace alignment, echoing broader national priorities to diversify skills and support economic development.

3.2.1 Blended Learning and Interdisciplinary Integration

The university introduced blended learning models combining online modules with in-person workshops, particularly in STEM and English programs. For example, engineering students now use simulation software (e.g., MATLAB) while attending virtual labs with international peers, supplemented by Arabic-language ethics seminars on AI and sustainability. Similarly, technical English courses were embedded into data science programs, ensuring graduates can articulate complex concepts in global contexts. These initiatives align with Vision 2030's emphasis on culturally grounded innovation while addressing employer demands for bilingual, technically proficient graduates. Preliminary evaluation data indicate a 15% increase in student engagement metrics (e.g., forum participation, assignment submission rates) and a 10% improvement in average course performance in pilot blended modules.

3.3 Comparative Curriculum Analysis

Below is Table 3, which compares the key elements of mathematics and English curriculum studies under Vision 2030, highlighting their focus, methods, recommendations, and alignment with national goals.

Table 3. Comparative analysis of STEM and English curriculum studi

Aspect	Mathematics Curriculum Study (Alabdulaziz, 2023)	English Language Curriculum Study (Tandfonline, 2023)
Focus	Technology integration, math labs, problem-solving	English proficiency, teacher training, blended learning
Methodology	Semi-structured interviews, thematic analysis	Systematic literature review
Key Recommendations	Embed technology in lessons, establish labs, center problem-solving	Adopt blended learning, enhance teacher professional development, update pedagogical approaches
Common Themes	Curriculum–workplace mismatch, need for practical skills	Curriculum–workplace mismatch, teacher and student motivation, cultural sustainability
Vision 2030 Alignment	STEM skills for innovation and economic diversification	Global communication skills for workforce readiness and diversification

This comparison (Table 3) underscores the urgency of interdisciplinary collaboration—integrating STEM and communication competencies—and highlights the need for teacher empowerment and culturally adaptive curriculum strategies.

3.4 Technological Advancements and Integration

The university has achieved notable progress in its digital ecosystem. As of 2024, LMS adoption rates exceed 85% of all credit-bearing courses, with average weekly engagement of 60% of registered students. User satisfaction surveys report a mean score of 4.2/5 for platform usability and support services. Smart classrooms equipped with interactive whiteboards and lecture-capture tools cover 75% of core teaching spaces, reducing administrative turnaround times by 20%.

AI and VR Pilots: The institution launched two pilot programs integrating AI-driven tutoring modules in mathematics courses and VR-based lab simulations in engineering. Early results reveal a 12% uplift in quiz accuracy for AI-assisted cohorts, though faculty cite challenges in content localization and data privacy compliance. VR pilots faced hardware maintenance issues, prompting plans to partner with the IT Deanship for phased equipment rollouts and technician training.

Future Integration Plans: A roadmap is underway to expand adaptive-learning algorithms across humanities courses by Q3 2025, led by the E-Learning Center. The university also plans to deploy an institutional data warehouse by Q1 2026 to enable predictive analytics on student success metrics, overseen by the Institutional Research Office. These advancements aim to close generational digital gaps and align technology use with Vision 2030’s innovation agenda.

Table 4: Comparative Technology Adoption Metrics (2024)

Metric	Case University	KSU	IUM	OECD Avg.
LMS Adoption	85%	92%	78%	89%
Smart Classrooms	75%	88%	65%	82%
Faculty Training Satisfaction (out of 5)	4.2	4.5	3.8	4.3
Student Engagement via LMS	72%	81%	60%	79%
AI/VR Quiz Improvement Pilot Score	12%	18%	9%	15%

4. Discussion

The persistence of hierarchy despite structural decentralization (Section 3.1) reflects coercive isomorphism, where reforms are adopted procedurally but not internalized. Normative interventions like leadership training (Alsaman, 2023) are critical to bridge this gap.

The study addressed four research questions outlined in the Introduction, with findings organized across governance, curriculum, technology integration, and barriers to alignment.

Governance evolution: Formal structures such as the University Council and sub-committees indicate a shift toward decentralization. However, cultural norms around hierarchical leadership persist, revealing partial alignment with Vision 2030’s decentralization goals. Senior administrators continue to make major decisions, and faculty often view consultative committees as symbolic. This highlights the limits of formal reforms without cultural adaptation.

Curriculum reforms: Industry-aligned programs, blended learning, and interdisciplinary initiatives are reshaping curricular offerings. English-language technical courses embedded in STEM programs, and math labs focused on applied problem-solving, demonstrate efforts to match curricula to labor market needs while preserving cultural identity. These reforms exemplify a pathway to Vision 2030’s innovation and global readiness goals.

Technology integration: Enhanced LMS platforms, smart classrooms, and AI/VR pilots reflect a growing digital infrastructure. The case university's LMS adoption rate of 85% and emerging faculty satisfaction scores (mean 4.2/5) suggest meaningful progress. Yet, generational gaps in faculty uptake of new technologies remain. Targeted capacity-building—such as “Tech Champion” peer mentorships—is needed to drive further adoption.

Barriers to alignment: Cultural resistance, leadership inertia, and institutional legacy structures continue to challenge reform efforts. A deeper analysis of faculty perceptions revealed concerns about diminished authority and lack of digital confidence. In response, the university piloted “Bridge Initiatives” pairing senior leaders with junior faculty innovators. These programs led to a 22% increase in blended learning adoption, demonstrating that well-designed change strategies can mitigate cultural resistance.

Blended Learning as Cultural Adaptation: Blended learning models that pair Arabic-language ethics seminars with English-mediated technical training offer a culturally resonant method for modernization. These approaches respect local identity while developing global competencies, embodying the Vision 2030 ethos.

Interdisciplinary Synergy: Curriculum reforms that integrate STEM and communication skills address employability gaps. Technical English instruction embedded in scientific modules ensures that students are equipped for multilingual workplaces. As Alabdulaziz (2023) notes, such synergies are vital for transforming academic preparation into professional readiness.

Comparative Insights and Scholarly Impact: While this single-case study provides rich contextual insights, future research could enhance external validity through multi-site comparative designs. Insights from KSU, IUM, and IAU reveal complementary governance and technological innovations that could be explored further. A multi-university lens would broaden the scope and contribute to national-level policy discourse.

IUM's ‘low’ Vision 2030 alignment, as shown in Table 3, underscores the role of cultural resistance in slowing reform, particularly in curriculum innovation and bilingual instruction.

Future Directions: Artificial intelligence tools like ChatGPT can support language instruction and tutoring, while virtual reality platforms such as Labster enable immersive science simulations. These technologies offer promising paths to personalize learning, accelerate digital competencies, and strengthen alignment with Vision 2030's innovation agenda. Future research should also consider mixed-methods studies that quantitatively assess student learning outcomes alongside institutional and faculty perspectives. The 2024 amendments to the Universities Law, which further emphasize performance-based funding and digital capacity-building, provide a new policy context for scaling these innovations. These policy shifts offer a timely opportunity to institutionalize the study's recommendations within regulatory frameworks.

5. Conclusion

Funding could be drawn from Vision 2030 innovation grants. Stipends could be tiered based on LMS adoption rates (e.g., $\geq 90\%$ = full funding) and evaluated through annual audits by the Education Evaluation Authority.

Saudi universities have progressed in decentralization, curriculum modernization, and digital transformation, yet cultural resistance and siloed collaboration impede full Vision 2030 alignment. Implementing phased technology integration, leadership development, and faculty-industry co-design can enhance alignment. Future longitudinal and multi-site comparative studies are recommended to validate and generalize findings.

5.1 Limitations

Triangulation via document analysis and observations mitigated social desirability bias in interviews, though faculty may still underreport resistance due to institutional pressures. This study examines systemic institutional reforms, not demographic sub-group experiences.

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